Dr Mark Wylie Terms and conditions

Dr Mark Wylie aims to offer high quality clinical psychology assessment and therapy services.

Fees

Fees for clinical psychology sessions for people who are self-funding are £120 per 50 minute session. Assessments usually take between one and two sessions and are charged at the usual sessional rate. Telephone calls are charged at a percentage of the sessional rate, dependent on call duration. Reports are charged at the sessional rate and are calculated according to time spent completing the report.

Payment methods

Fees are payable in cash or by bank transfer before or at the appointment.Account holder name:Mark WylieAccount number:00546697Sort code:60-83-71

Please use your initials and date of session as a reference if paying by bank transfer.

Private health insurance

If you would like to use private health insurance to pay for your sessions, please provide details of your insurance provider, membership number, and authorisation code when arranging your first appointment. Please ensure that your insurance company have confirmed that they will pay for you to attend and the number of sessions they have agreed to fund. In some circumstances the fees payable from insurance companies may differ from those in these terms and conditions. Please confirm that the fee schedule of the insurance company matches the fees outlined in these terms and conditions to avoid incurring any unexpected charges. Please be aware that you will be responsible for any outstanding fees not paid by the insurance company.

Cancellation policy

If you are unable to attend your appointment please let Dr Mark Wylie know as soon as possible. Appointments can be re-arranged or cancelled 24 hours in advance of the appointment time without charge. Where there is less than 24 hours notice of cancellation, the fee for that session will be payable.

Urgent support and emergencies

Dr Mark Wylie is unfortunately not able to offer emergency support. If you require urgent support between sessions please contact your GP or NHS 111. If you feel you are at risk, in crisis, or in the event of another emergency, please contact emergency services by telephoning 999 or attending the relevant emergency department.

Client care

While psychological therapy can be beneficial, outcomes cannot be guaranteed. Therapy can lead to people becoming more in touch with difficult feelings as a part of the working through difficulties. Should this be the case, you are encouraged to discuss this with Dr Mark Wylie, so he can discuss with you what might help.

Dr Mark Wylie aims to offer a high quality service. If you have any queries or concerns then please raise these with Dr Mark Wylie so he can help resolve these.

I confirm that I have read, understood, and accept these terms and conditions.

Signature

Name

Date

Version 2. November 2019